

## **Professional Communication for Internationally Educated Health Professionals (IEHPs)**

**For entry into bridging/refresher programs and professional practice do you need to:**

- Improve your communication for entry into professional practice?
- Improve your pronunciation?
- Expand your health and idiomatic vocabulary?
- Improve your written skills for documentation?
- Increase your awareness of communication styles?
- Increase your understanding of culturally expected behaviors of the Canadian health care system?

### **What's the Approach?**

This is a performance-based course. The performance based approach includes:

- Communication practice (language and behaviour) of role-plays: clients, families and health teams
- Coaching of role-plays
- Filming of rehearsed and unrehearsed role-plays
- Use of standardized patients/actors
- Feedback and self reflection.

The content is organized in a hierarchy of increasing communicative complexity.

### **Who is eligible?**

Internationally Educated Health Professionals who:

- have been assessed using the Canadian Language Benchmark Placement Test at the CLB 6 – 9 levels with a minimum score of 6 in Reading, Writing, Speaking, and Listening
- can make a commitment to attend the program and are able to attend class Monday – Friday for 15 weeks.
- Are Canadian citizens or landed immigrants.

## **Course Location**

The course will be held at:

**Kwantlen Polytechnic University**  
**12666 - 72nd Avenue**  
**Surrey, BC**

## **Course Length**

The course is 15 weeks long and will run for:

**5 days a week for 4 hours per day**

**Time: 8am – 12 noon**

## **Course Start and End Dates**

Course 1: January 5<sup>th</sup> - April 16<sup>th</sup>, 2009

Course 2: May 4<sup>th</sup> - August 14<sup>th</sup>, 2009

Course 3: September 7<sup>th</sup> - December 18<sup>th</sup>, 2009

## **Course Fees**

There are no tuition fees for these courses.

**Kwantlen Polytechnic University Application and Other Student Fees: \$105**

## **How to Apply**

### **Step 1**

Take the **Canadian Language Benchmark Placement Test (CLBPT)** at any one of the following locations. The test takes 2 hours:

#### Surrey Language Assessment Centre

202-7337 137 Street

Surrey, BC

V3W 1A4

(604) 507-4150

Fee: \$100

#### Immigrant Services Society of BC, Language College

# 501 - 333 Terminal Ave.

Vancouver, BC V6A 2L7

(604) 684-2561 ext. 1182

Contact: Lois Armerding [lois.armerding@issbc.org](mailto:lois.armerding@issbc.org)

Website: <http://www.issbc.org>

Fee: \$100

#### MOSAIC Language Centre

CLBPT

Funded by the Ministry of Advanced Education and Labour Market Development

301-2730 Commercial Dr.  
Vancouver, BC V5N 5P4  
Tel.: 604-684-8825  
Website: <http://www.mosaicbc.com/>  
Fee: \$100

Vancouver Community College

Assessment Centre  
Broadway Campus  
Room 4027 4th Floor 1155 East Broadway  
Vancouver, BC V5T 4V5  
Open Mon, Tue + Thu 9-4 Wed 1-7pm Closed Friday.  
Appointments must be made in person and student must present photo ID (permanent resident card). Cost is \$30 for admissions and \$50 for assessment.  
Tel.: 604-871-7093  
Email Address: [assessments@vcc.ca](mailto:assessments@vcc.ca)  
Website: [www.vcc.ca/assessments/](http://www.vcc.ca/assessments/)  
Total Fee: \$90

**Step 2**

Fill in the Application Form and return by email to: [workplacecommunication@vch.ca](mailto:workplacecommunication@vch.ca) or by fax to: **604-875-5737**

**You will need to fax a copy of your CLBPT results with your application clearly identifying your name on the top.**

**Deadline for Applications for Course 1: November 21<sup>st</sup>, 2008**

**Step 3**

If you are accepted into the Workplace Communication Skills Course, you will be required to complete an application to Kwantlen Polytechnic University

For more information call Sandy Berman at 604-873-8545